

# CONVERSATIONS

Schedule in person or virtual - in your setting, on your schedule.

## I HEAR YOU...

**Everyone wants to feel heard, understood and acknowledged. Learn to use elevated listening skills and next-level questioning for more impactful conversations.**

### CHANGE THE QUESTION

#### THIS

- ✓ LISTEN
- ✓ CURIOSITY
- ✓ CONVERSATION

#### NOT THAT

- ⊘ TALK
- ⊘ SELF-FOCUSED
- ⊘ INTERROGATION

### USING BEST-PRACTICE CONVERSATION SKILLS, YOUR LEADERSHIP TEAM WILL LEARN:

- Use key mindsets essential to creating connections and building relationships
- Be curious and ask next level questions
- Develop plans for future conversations